

Sustainability of Collaborative Systems of Care: Sample Questions to Guide Discussion with Counties

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1. How is your county agency organized? Is there an organizational chart or description of organizational responsibility for programs available?
2. How is your Coordinated Services Team (CST) Initiative structured? What do you fund with your grant dollars? Who provides the service facilitation for the Teams?
 - Do those workers also do Child Welfare/Juvenile Corrections work?
 - What other children's services do you have other than Child Protective Services and traditional court work?
3. What have you done so far to address sustainability of your Coordinated Services Team Initiative? What strategies have you discussed?
4. Is your agency thinking about any other major service changes?
 - Audit
 - CST evaluation
 - Child and Family Services Review
5. Are you certified for Comprehensive Community Services (CCS)? Are you serving children in CST through CCS? Who does your CCS supervision and service facilitation for kids and adults? Are you billing children's out-of-home in CCS?
 - What services are you billing and how much money are you recovering?
 - Are your CCS service coordinators also your CST service coordinators?
6. Are you using the Children's Waivers for children in your child welfare/juvenile justice system? Who does the Children's Waiver case management?
 - How do you decide whether to consider a Waiver for a child, such as a child in out of home care? Do you have criteria?
 - What are you doing about the requirements to use CCS first or in conjunction with the Waiver?
7. How will Family Care expansion impact your operation? Will your children's long term support services be modified?
8. Have you ever used Crisis Slots under the Children's Waivers?
9. Do you bill Targeted Case Management for any populations? Are you using it for CST? Any idea what you are collecting?

10. How many children do you have in Residential Care Centers, group homes, foster care and Corrections?
11. How many of the children in each of these settings do you think would have a disability or a diagnosis of mental illness with a history of hospitalizations and medications?
12. Who provides the outpatient mental health services for your child and family cases – Department of Human Services clinic staff or private providers? Is these mental health staff on your CST teams? Do they integrate services with child welfare/juvenile justice services?
13. Do you provide/contract for Intensive In-Home Services?
14. What type of Crisis/Emergency Services do you provide?
 - Are you certified for Crisis Services? If so, what services are you billing and how much money are you recovering?
 - Are you covering any of your Collaborative Service through Crisis funding?
 - How are your day and nighttime crisis services structured?
 - Do you have a Crisis Stabilization service for children and/or adults?