

MINUTES
NORTHEAST REGIONAL CST/ISP MEETING
JUNE 22, 2010

Attendance: E. Ritsman Sheboygan Cty, C. Gray Waushara Cty, L. Smits Menominee Cty, J. Krueger Marquette Cty, L Martin Fond du Lac Cty, C. Van Evera Oconto Cty, G. Benesh Oconto Cty, R. Valentine Marinette Cty, M. Buhk Door Cty, M. Kennedy White Pines Consultant, Sue Matczyaski DCF-NERO, C. Craggs DHS/DES/NERO, D. Dornfeld White Pines Consultant.

Introductions of attendees.

Mary Kennedy.....Mary discussed the “Agency Survey” on Promising Practices in Collaborating for Children and Families. Counties are trying to figure out how to work together collaboratively with the programs of; CCS, CTS, Crisis, CLTS, Child Welfare, Juvenile Justice, Targeted Case Management, and others. A State/County Committee has been formed for a year. The list of committee representatives will be provided. The Committee developed subcommittees to focus more on certain issues. A direction was to identify an assessment format moving away from a form. The survey is an attempt to find out more information on what counties are doing. “Promising” was a key word in the direction. CST model programs were selected to survey due to most consistent with collaboration. Directors will be getting the surveys first. Mary reviewed the Survey Questions with group. How does the survey work with a county with two separate departments? Another question should be added “ Define obstacles of what was tried and didn’t work”. Internal County challenges with worker barriers with title 4-E and maximizing revenues.

Handout....”Questions on Covered/Allowable Services Children’s Collaborative Services”. Trying to get the State to answer the following questions listed. A group is looking back on previous memos from the State that may have answered some of these questions already. If any one has additional questions please contact Mary Kennedy, at marykennedy@new.rr.com . The survey information should be returned to Mary by early August 2010.

Further discussion on the separation of 4-E from workers who bill for TCM or other MA services. The Comprehensive CANS tool may help in rate setting for children foster placements. Billing foster care expense to CCS was discussed. Sharing the questions with billing staff within departments may give other questions. Other additional questions should be returned within a couple weeks.

Round Table.....Success and Challenges

Sheboygan....A description was given of current % of job functions (70% ISP and 30% Wavier and CCS) of the CST worker. CCS is paper intensive. A case example was discussed when working in two different programs with funding from each. Discussion about DD and MH diagnosis. Determining CCS eligibility. Waushara County passed

around a CCS ..Policy/Procedure Manual for the group to review. Discussion on billing for TCM and Waivers and concerns.

Oconto... The Philosophy of Oconto County is collaborated teaming across the department with children and adults. The Director and Deputy Director are very supportive of this direction. Crisis billing for teaming is in process. Currently not certified for CCS. Training has been received from Sharon Locklin and Jodee Liedke for Crisis and CST. Oconto has 3 active teams in process. Challenge; Time ...to provide more cases.

Door..... Teaming is currently active in children's MH services. The Coordinating Committee member's have gained energy to get understanding and collaboration thru the Interagency Agreement. Coordinating Committee goes to two school districts per year to listen to services provided to children. Challenge; Struggling with children's waivers right now.

Marquette..... The MH contract with Northland Community Services provides CST teaming services. There is a positive law enforcement understanding of teaming. Child/Family unit of the department is teaming very well. Challenge; Maximize teaming services for all children in the department specific to CLTS.

Menominee..... Reorganization currently in process. Two new Social Workers will be added in July. CCS was abandoned by the County. County is working closely with schools on training on collaboration with children and families. Challenge; how to coordinate workers job duties to avoid 4-E issues with collections.

Fond du Lac..... Continuing the teaming efforts of getting all children service providers, staff, etc. on board with the philosophy. Positive changes are occurring with some long term staff. A newsletter is now published and directed toward informing staff and keeping the energy going. Lunch'n learn meetings are scheduled quarterly. County has 32 family teams currently active. Fond du Lac School District has received a grant that will assist in coordination and collaboration with other agencies and the community. The grant should support the CST movement in Fond du Lac County. Challenges; Children are not being accepted by certain service providers thru the CCS program. Contracts for services are not being signed and returned is the cause.

Waushara..... ISP/CST has been operating in Waushara County since 1994 with SED kids. In 2001 the eligibility was opened up to other children for the process. CCS has been operating for 4-5 years. Teaming is the "way to do business" in Waushara County. Having staff housed in one building has helped in the development of CST/ISP. Law enforcement and school staff work well with the team process. The Director is very supportive of the process. Four (4) mentors provide assistance to the support of children and crisis in the community. Chief Justice Shirley Abraham visited Waushara County and was very impressed with the teaming process operating in the county. Challenges; the increased number of children entering services with **RAD** diagnosis and no specific service providers in the county creates challenges for families and workers. Transportation continues to be a challenge as well.

Marinette..... Rob is very new to the position and understanding the CST process. He supervises many programs including MH, AODA, Crisis, In-home teams, and school day treatment. Rob briefly discussed other programs and services in Marinette County.

Challenges; Getting on board with the wraparound process and all the other new expectations.

The following are a summary of the challenges to be discussed in the afternoon session; 1) Assessments and documentation 2) Time (not enough to get it done) 3) Coordination of internal department services i.e. LTS and CCS 4) Getting the community on board with CST 5) Reduce community agencies acting in “crisis” mode.

Discussion on # 3 and 4.

The Director being on board with the CST process is a key to show staff and the community the importance and support for the process. Reorganizations internally of department staff does assist in aligning various programs with children services (CCS, LTS, CPS, Juvenile, etc.). The opportunity to train new staff in the teaming process is a definite plus. Discussion with the reorganization of duties/job functions of staff and how this could benefit the separation from the 4-E connection. Further discussion related to duties of staff inputting information into the **esacwis**. Some questioned the confidentiality of children’s waiver information being entered into **esacwis**. The buy-in by other community agencies is very important to the process. Door County gave an example that was apparently very helpful to gain law enforcement acceptance and understanding. They invited a police chief/sheriff from another county who has had some significant experience with CST/ISP to talk with their law enforcement in their communities.

Discussion on # 1Time

Saving \$ by using services in the waiver programs does save time. Example of a police chief that told his city council of the time saving of the CST process compared to his officers constantly running out to this home due to children problems. When mentor are used in the school system it saves the time of professional staff. Regular meetings with law enforcement scheduled for every 3 months reduces wasted time and provides better understandings. Individuals responding to crisis should always be thinking in the long term view and not short term fix. This approach will save time in the future.

Discussion # 1. Assessment and Documentation

Discussion on the use of CANS with in the CST. The Bureau of Milwaukee Child Welfare will be using the CANS starting this summer with all out of home children in the system. The Comprehensive CANS covers many areas of strengths and needs. The tool is very effective for good communication. Does the CANS meet the MA criteria? Question whether staff trained on CANS can train other staff? Discussion on the data elements gathered for different programs to meet the base requirements for the programs. Chris is part of a committee currently working on identifying those elements in programs (CST, CCS, Crisis, CLTS). The committee is using 14 Domains and unknown number of elements with hope to be completed by this fall. Question...Is CANS the only assessment

tool needed in CST? The minimum budgets of today have forced all of us to work together better and not duplicate efforts.

Please note: We've received clarification from White Pines regard to the requirement of assessment, and how the CANS fits in. The CANS, while a useful tool for data collection, and a required progress tracking tool, does not in and of itself constitute an assessment for any program (neither CST, ISP, CCS, nor CLTS). Data collected while completing the CANS is certainly valid data for inclusion in the required assessment, using either the recommended format or another comprehensive assessment format.

Also, CANS training requirements are broken into two categories; "CANS Raters" and "CANS Trainers". There are approximately 40 individuals trained in the State by the tool's author Dr. John Lyons as "Trainers". They are certified to train other individuals within their own system/CST project as "CANS Raters". "CANS Raters", whether trained by White Pine Staff or a certified trainer, are certified to utilize/score the CANS tool but not to train others. So, unless the individual has been trained by Dr. Lyons, they shouldn't be training others to use the CANS.

The next meeting date will be scheduled sometime late October or early November.