

Coming Soon...

GOVDELIVERY



By the end of this year, all electronic announcements from the Wisconsin Department of Health Services regarding Coordinated Services Teams (CST) Initiatives will be delivered to your email box using GovDelivery.

What is GovDelivery?

GovDelivery is a tool purchased by the Wisconsin Department of Health Services to communicate with external partners, providers, stakeholders, and the public. It allows for better management of email distribution lists.

Do I need to sign-up?

If you currently receive CST messages from the Wisconsin Department of Health Services, your email will be transferred to the new tool. There is no need for any action. If you do not currently receive CST messages from the Wisconsin Department of Health Services and want to be on the list, email Karen Bittner at karen.bittner@wisconsin.gov.

What types of communications will be shared through GovDelivery?

Messages intended for a wide audience will be sent through GovDelivery. Examples include: Regional and Statewide Meeting announcements, training opportunities, and funding opportunities. You will still be able to contact your DHS CST contract administrator (or other DHS staff) directly and receive one-on-one support by email (or phone).

When will I know that the switch to GovDelivery has happened?

The transition to GovDelivery involves a series of three messages. The first message will be shared through the current system. It will tell you that GovDelivery is coming. The second message – a day or two after the first message – will come from GovDelivery. The third message will be shared the day after the second message through the current system to inform you that a GovDelivery message was sent and what steps to take if you did not receive it. After the third message, all future “mass emails” will be distributed through GovDelivery. The transition to GovDelivery likely will happen in November.

What can I do to prepare for the switch to GovDelivery?

All GovDelivery messages will be sent from the following email: widhs@public.govdelivery.com. Please add this email to your safe senders list. This will help prevent messages from inadvertently being sent to your junk email folder. Email programs have different steps in order to do this. Please review the help section of your email program to find the steps on how to do this.