

The Coordinated Services Team Initiative
Northeast Regional Meeting

Tuesday, August 11th, 2015
Fox Valley Technical College, Appleton, WI

Summary of 22 Meeting Evaluations (26 site representatives attended)

1. What is your overall evaluation of the meeting?

	1 Unsatisfactory	2	3	4	5 Excellent
# of Responses:	0	0	1	8	13

Average Score: 4.5

2. Was the meeting relevant to your needs?

	Yes	No	Somewhat
# of Responses:	20	0	2

3. What aspect or topic did you find the most helpful?

- (3) Open discussion – hearing from other sites regarding what’s working and what’s
- (3) Updates
- (3) Conflict resolution
- (2) The topic of peer support specialists
- (2) Clarifying team member roles, strengths and goals
- Stories from presenter and case examples from others at the meeting.
- Transitioning out
- Facilitation skills
- Reminders of best practice for team meetings
- Recently attending the 2-day training and now that I am in my job it is great to hear the information again
- The importance of working with other agencies and programs
- The activity was helpful
- All content was helpful
- Using a white board, etc. - great idea. Importance of team guidelines.

4. What would you suggest to improve the meeting?

- (2) More time to problem solve amongst the group
- (2) More parent / peer specialist involvement at meeting
- (2) More networking opportunities (*note: there was a suggestion for sites to bring their business cards to share with each other*)
- More opportunity to discuss merging/operating multiple programs CST/CCS/CLTS/Crisis
- Nothing - it was great!
- More time, maybe a working lunch?
- Nothing - great organization, great discussion, comfortable setting.
- Focus on one specific topic to explore in more depth
- This was much better than the spring meeting.
- It was good
- Provide healthy snacks vs. sugary snacks.
- Perhaps another small group exercise or two. That way facilitators get more practice operating on a team.

5. Please evaluate the Skill Building Workshop and Learning Collaborative using a scale of 1 – 5.

1 – Poor 3 – Average 5 - Excellent

	Presenters' Knowledge of material	Relevance of content	Presentation/ Organization
Team Facilitation	4.9	4.9	5.0

(Average scores shown above)

6. What specific training and technical assistance topics would you like to see covered at future CST Regional Meetings?

- (4) Comments related to parent peer specialists including:
 - Parent peer specialist involvement/training/education
 - Can't wait to hear more about certification/training of parent peer specialists
 - Peer support specialist certification. Employing peer support specialists.
 - Can someone from Wisconsin Family Ties come and talk to inform counties
- I think things are being covered
- Recovery plan goal writing - writing measureable goals
- Encourage service providers to engage into CST meeting process
- How are counties incorporating all initiatives (TIC, CCS, CST, PYD, etc.)? How do others track PPS data? How to keep families engaged while getting through the CANS?
- Writing work plan / budget for the next year
- Conflict resolution issues, practicing these skills and discussing scenarios
- Use of motivational interviewing and modeling among professionals who are involved in teams. Affirm that if client has no buy-in, change does not occur.
- Discussion on creating plans of care - challenges, ideas, etc...in regards to tasks. More in-depth on creating crisis plans.
- Working with law enforcement.