

The Coordinated Services Team Initiative
 Northeastern Regional Meeting
 Youth Engagement & Supportive Relationships

Wednesday, June 28th, 2017
 Appleton, WI

Summary of 24 Meeting Evaluations (27 site representatives attended)

1. What is your overall evaluation of the meeting?

	Poor	Below Average	Average	Above Average	Excellent
Number of Responses:	0	0	1 (4%)	10 (42%)	13 (54%)

Average Score:	4.5
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2. Was the meeting relevant to your needs?

	Yes	No	Somewhat
Number of Responses:	22 (92%)	0	2 (8%)

3. What aspect or topic did you find the most helpful?

- (5) The videos
- (4) Everything. Selected comments include:
 - The entire training was helpful. It always makes me remember the important things in teaming and to slow down.
 - All topics discussed were helpful/very relevant
 - Great training day! Enjoyed all of it!
- (3) Ideas for engagement during team meetings
- (3) Networking. Selected comments include:
 - I learned a lot from others!
- (3) Handouts and resources
- (3) Elements and examples of youth engagement
- (2) The activities, comments include:
 - I enjoyed the small group activity & discussion
 - I liked the "Building & Maintaining of Relationships" activity was good.
- (2) Relationship building
- It was a good overview regarding the engagement portion of CST. It helps bring me back to the purpose.
- I enjoyed Jess as a presenter, you as always Dan!!
- PowerPoint
- It was a good refresher, good to hear from other workers how they handle situations.

- Roles in Teaming
- Youth led teams, engaging community resources/volunteers, making agendas more youth focused, good reminder
- Visual of decision-making process with & without trauma. I will be using it with the families I serve.
- Looking forward to more information & meeting on how differs/varies from CCS
- Thank you for appreciating us for the work we do.

4. What would you suggest to improve the meeting?

- (8) Nothing
- (2) less small group activities
- (2) Move opportunity to move around
- More time for group discussions on topics.
- More on natural supports, merging CCS/CST, barriers in rural community.
- One of my favorite trainings yet. Thank you!!
- What do we do or how do we approach the youth that are really resistant to engagement?
- Some of the teaming process discussion seemed a bit basic
- Case scenarios for activity to engage youth

5. What would you like to see as a topic for future regional meetings?

- (3) More transition planning.
- (2) CCS/CST/CLTS interface. Selected comment:
 - How do all programs fit together with one case manager?
- Trauma and its impact on our consumers.
- Online safety this is the biggest challenge on all of my teams, trying to educate kids, supervise kids & keep up with what the hot topics/apps are that adults need to know to keep up.
- Improving child/parent relationships
- I'll be at the next few & will/may have more ideas then.
- Coordinating Committee - getting youth involved.
- Working with toxic team members or members that are needed presence but not on same page.
- Writing SMART goals, getting youth to "buy in" to transition to adult services (Adult CCS)
- Perhaps some discussion on how to help the whole family system i.e. mentally ill parents-getting them help or how to teach the family not to live in constant crisis- better choices they can make - teach them how to access resources.
- Teaching schools to do own CST teams.
- More on building natural supports with families that have none.
- Building Protective Factors, these go hand in hand with CST and are put into a useful framework for providers (Child Abuse Neglect Prevention Board of WI has taken a lead on this & has trainer)