

## Qualifications for Team Involvement

- Be selected by the consumer for involvement
- Have a role in the lives of the consumer
- Be supportive of the consumer
- Understand and respect each other's strengths, roles, and limitations
- Be committed to participate in the process, including planning

Portions were adapted from: CCS Service Facilitation Basics  
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## Team Member Selection – Family and Youth Voice and Choice

- The family and youth should be provided with support for making informed decisions about whom they invite to join the team, as well as support for dealing with any conflicts or negative emotions that may arise from working with such team members.
- The family and youth should be supported to explore options such as inviting a different representative from an agency or organization.

Source: National Wraparound Initiative – The Principles of Wraparound;  
Chapter 2.1; Oct 1 2004

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## Best Practices for Increasing Meaningful Youth Participation in Collaborative Team Planning

- Organizational Support for Participation
  - Organizational culture values youth participation
  - Youth are present when decisions are made
  - Assist the youth in preparing for the meeting
  - Help youth determine who a support person might be
- Create a Safe and Respectful Meeting Environment
- Ensure the Youth is Part of the Team
  - What the youth says matters and has an impact on decisions
  - The youth's strengths, talents, and achievements are a focus
  - Everyone including the youth understands decisions that are made and next steps.
- Gather Meeting Feedback from the Youth

Source: Best Practices for Increasing Meaningful Youth Participation in Collaborative Team Planning; Research and Training Center, Portland State University, May 8<sup>th</sup>, 2008

## Consequences of Not Involving Key Individuals / Agency Representation

- Team may not have access to resources or interpersonal support that would otherwise be available
- Activities or supports offered may not be coordinated with the team's efforts
- Lost opportunity for the consumer to have the team's support in working with an individual or agency they view as challenging or unsupportive
- If the person is a service provider, the team may lose the opportunity to access services or funds that are available through that person's organization or agency
- Undesired consequences – independent decisions may be made outside the team process

Source: National Wraparound Initiative – The Principles of Wraparound; Chapter 2.1; Oct 1 2004

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## Team Development Informal/Natural Supports as Team Members

- Emphasize the importance of natural supports as team members with the consumer at time of referral and screening
- Help the consumer identify their natural supports
  - Who is the first person you call in a crisis?
  - Who do you trust?
  - Who has been helpful to you in the past?
  - Do you have neighbors who could help?
- Make natural support recruitment an ongoing team goal
- Don't give up – it may take months and require creative planning

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## Team Development Getting Natural Supports on Teams

- Make personal contact, initiated by someone who has a trusting relationship with the person
- Eliminate barriers
  - Childcare
  - Transportation
  - Time & location of meeting
- Help ensure an active role
  - Encourage active participation
  - Explain the reciprocal supportive role of the team
- Provide orientation and ongoing support

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