

# The Coordinated Services Team Initiative Statewide Project Directors' Meeting

Holiday Inn Convention Center, Stevens Point  
Wednesday, September 9<sup>th</sup>, 2015

*Following is a summary of 74 evaluations, 116 people attended (64% response rate)*

**1. Please select which state region your site is located in. (N = 73 responses)**

|                    |                                       |
|--------------------|---------------------------------------|
| 17 (23%) Northern  | 4 (5%) Southeast                      |
| 22 (30%) Northeast | 11 (15%) Western                      |
| 17 (23%) Southern  | 2 (3%) State or Regional Office Staff |

**2. What is your overall evaluation of the meeting? (N = 60 responses)**

| Poor<br>1           | 2      | 3       | 4        | Excellent<br>5 |
|---------------------|--------|---------|----------|----------------|
| 0 (0%)              | 1 (2%) | 6 (10%) | 31 (52%) | 22 (37%)       |
| Average Score = 4.2 |        |         |          |                |

**3. Please evaluate the large group portions of the meeting:**

|   | 1 = Poor   |        | 5 = Excellent |          |          |          |
|---|------------|--------|---------------|----------|----------|----------|
|   | Ave. Score | 1      | 2             | 3        | 4        | 5        |
| Onsite Registration (N = 71)                        | <b>4.7</b> | 0 (0%) | 1 (4%)        | 3 (4%)   | 14 (20%) | 53 (75%) |
| Introductions and Announcements (N = 74)            | <b>4.4</b> | 1 (1%) | 0 (0%)        | 6 (8%)   | 29 (39%) | 38 (51%) |
| Keynote – CST: A Young Adult's Perspective (N = 73) | <b>4.7</b> | 0 (0%) | 0 (0%)        | 1 (1%)   | 16 (22%) | 56 (77%) |
| Working Lunch (N = 71)                              | <b>3.9</b> | 1 (1%) | 1 (1%)        | 23 (32%) | 28 (39%) | 18 (25%) |
| Motivational Interviewing (N = 72)                  | <b>4.6</b> | 0 (0%) | 0 (0%)        | 3 (4%)   | 24 (33%) | 45 (63%) |
| Person Centered Planning (N = 73)                   | <b>3.5</b> | 1 (1%) | 10 (14%)      | 26 (36%) | 29 (40%) | 7 (10%)  |
| Parent and Youth Panel Discussion (N = 63)          | <b>4.8</b> | 0 (0%) | 0 (0%)        | 1 (2%)   | 10 (16%) | 52 (83%) |

**4. Please evaluate the Breakout Session you attended:**

|  | 1 = Poor   |        | 5 = Excellent |          |         |          |
|--|------------|--------|---------------|----------|---------|----------|
|  | Ave. Score | 1      | 2             | 3        | 4       | 5        |
| Expanding CST into the Community (N =21) | <b>4.6</b> | 0 (0%) | 0 (0%)        | 2 (10%)  | 7 (35%) | 11 (55%) |
| CST and CCS (N =33)                      | <b>3.4</b> | 0 (0%) | 7 (21%)       | 12 (36%) | 9 (27%) | 5 (15%)  |
| AODA and Youth Brain Development (N =20) | <b>4.9</b> | 0 (0%) | 0 (0%)        | 1 (1%)   | 2 (2%)  | 17 (97%) |

**5. What did you like best about the meeting, or what did you find the most helpful/useful?**

***A summary of the most common responses follows:***

**54 responses** were related to the ***youth and consumer presentations***, including:

**20 responses** were related to the ***Parent and Youth Panel***; selected responses include:

- Hearing from youth and parents was the most helpful.
- Participant and family presentations were inspiring - gives hope to everyday work.
- Having the parents and Jerome present as speakers makes it all real - very motivating

**18 responses** were related to the ***sharing of personal experiences and real life testimony***; selected responses include:

- life stories are great to hear and how the program helps them
- Hearing directly from consumers; knowing what helps. Getting additional ideas - thinking outside the box.
- The testimonials! Keep doing this!
- I always like to hear firsthand stories because it motivates me to want to help more.

**16 responses** were related to the ***Keynote – CST: A Young Adult's Perspective***; selected responses include:

- Loved, loved, loved CST - A young adult's perspective. Great and motivating.
- It was great to hear from the young adults' perspective.
- Jerome's story. How powerful - big credit to him and the work/choices on his part!
- Loved the keynote - great to see CST working. Jerome and Tina do a great presentation.
- Really enjoyed Jerome's presentation but it would have been helpful if it was more organized. What an inspiration Jerome is!

**17 responses** were related to the ***Motivational Interviewing session***; selected responses include:

- Very inspiring and well presented.
- Laura Saunders was a great presenter.
- MI presentation was great. I'd love to learn more.

**5 responses** were related to the ***variety of topics presented***; selected responses include:

- Sessions had topics that were helpful and not the same as we often have topics that are repeated.
- Good variety of topics.

**4 responses** were related to the ***AODA and Youth Brain Development session***; selected responses include:

- Lucas was very good at answering questions and explaining things and keeping everyone engaged.
- Session was very informative and engaging.

**4 responses** were related to the ***CST and CCS session***; selected responses include:

- Liked the discussion about CST and CCS and billing and the ins and outs of it.
- Discussion comparing CST and CCS - integrating services, billing ideas with CCS
- Networking with other counties in CST and CCS breakout and MI session.

**4 responses** were related to ***networking with other participants*** / discussing what other counties are doing

**3 responses** were related to ***Expanding CST into the Community session***

**2 responses** were related to the ***Person Centered Planning session***

**2 responses** were related to the ***good quality of speakers***

**2 responses** were related to the ***day's format and organization***

## 6. What didn't you like, or what would you suggest to improve the meeting?

***A summary of the most common responses follows:***

**13 responses** were related to the ***CST and CCS session***, selected responses include:

- It seemed repetitive from last year on CST/CCS.
- Need more info on programmatic interface of CST and CCS
- The CCS/CST meeting was confusing.
- CCS/CST meeting very dry - perhaps group counties of similar makeup together to discuss flow of services i.e. what is/isn't working.
- Breakout CCS/CST - there were so many questions regarding funding/using CCS or CST. Would have liked to hear more how they work together.
- I wish there was direct education on the comparison of CCS and CST rather than just open discussion.
- Include a state CCS representative
- CST and CST - it is very unclear as to the purpose, it's the same presentation given a few months ago - nothing new? We needed to hear day to day operational things vs. what was there 8 - 10 years ago. When we asked certain questions, it wasn't answered

**8 responses** were related to the ***Person Centered Planning session***, selected responses include:

- The PCP presenter was hard to follow
- PCP was too philosophical and presented in a way that isn't much different than what CST already does.
- More practical info - for example how to use PCP with parents and kids
- Person-centered planning was interesting but unorganized, and small personal discussions were distracting.

**8 responses** were related to the ***Working Lunch***, selected responses include:

- Lunch wasn't good - more variety would be better.
- The discussion at lunch could have been more directed by state people.
- A healthier lunch is needed.
- List of working lunch topics handout out ahead of time to prepare/think on topics.
- I didn't like lunch.
- Working lunch is hard when you're eating and network is usually happening anyway.

**5 responses** were related to ***a great meeting / wouldn't change anything***

**5 responses** were related to ***provide more in depth/detailed information on topics – less overview/basics***

**2 responses** were related to ***have one meeting per year instead of two***

**2 responses** were related to ***please provide clarification on who should attend meetings, a select response includes:***

- I am still confused about who should be attending these meeting. As a new coordinator, all of the topics were appropriate/interesting to my direct practice, yet it was difficult to know who was in the audience. Who should be attending?