



**WISCONSIN DEPARTMENT
of HEALTH SERVICES**

**CHILDREN'S SYSTEM OF CARE
Comprehensive Community Services (CCS)
Coordinated Services Teams Initiatives (CST)
Statewide Virtual Meeting Agenda
Wednesday, September 9, 2020
9:00 a.m.–4:00 p.m.
This meeting will be held via Zoom**

Theme: Quality Wraparound Assessment Process	
8:50 a.m.–9:00 a.m.	Log into Zoom
9:00 a.m.–9:15 a.m.	Welcome and Announcements <i>DHS and White Pine Consulting Staff</i>
9:15 a.m.-9:45 a.m.	State of Wisconsin's Children's System of Care <i>Jason Cram</i> <i>DHS Division of Care and Treatment Services</i>
9:45 a.m 10:45 a.m.	Effectively Integrating the Child Adolescent Needs and Strengths (CANS) Tool into the Wraparound Process <i>Dr. John Lyons</i> <i>University of Kentucky</i> Dr. Lyons will provide guidance on how to effectively coordinate utilization of the CANS tool within a well-implemented wraparound process. Highlights include consideration of perceived philosophical differences and utilizing the CANS to enhance practice during the phases of the wraparound process.
10:45 a.m.-11:00 a.m.	Break
11:00 p.m.-12:00 p.m.	What Does a Quality Wraparound Assessment Process Look Like? <i>CCS and CST Staff from St. Croix County</i> Key components of one example of a quality assessment process will be shared beginning with engagement and a conversational approach and incorporating information from tools such as the CANS. Elements essential for supporting staff training and development will also be shared.
12:00 p.m.-12:45 p.m.	Break for Lunch
12:45 p.m.-2:00 p.m.	Keeping "Human" in Human Services: The Art of Engagement <i>Scott Caldwell</i> <i>DHS Division of Care and Treatment Services</i> This session will offer practical ways for participants to improve their skills related to the art of asking good questions and effective listening to enhance client engagement and facilitate change conversations in the wraparound process.
2:00 p.m.-2:15 p.m.	Break
2:15 p.m.-3:45 p.m.	Developing a Family Narrative <i>Leanne Delsart</i> <i>Milwaukee County</i> A successful wraparound experience begins with hearing a family's story. Participants will be given strategies to effectively hear and document the family's story and develop a comprehensive, strength-based, family-driven narrative.
3:45 p.m.-4:00 p.m.	Closing Comments