

The Coordinated Services Team Initiative  
 Southeast Regional Meeting  
 Youth Engagement & Supportive Relationships

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Thursday, June 22th, 2017  
 Waukesha, WI

**Summary of 10 Meeting Evaluations** (10 site representatives attended)

**1. What is your overall evaluation of the meeting?**

	Poor	Below Average	Average	Above Average	Excellent
<b>Number of Responses:</b>	0	0	0	4 (40%)	6 (60%)

<b>Average Score:</b>	4.6
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**2. Was the meeting relevant to your needs?**

	Yes	No	Somewhat
<b>Number of Responses:</b>	10 (100%)	0	0

**3. What aspect or topic did you find the most helpful?**

- (2) Videos
- Discussion, Examples, Slides w/good detail
- Different ways to engage youth & whole family/team member.
- How to include challenging youth, How to deal with overbearing team members.
- Various ideas, strategies that have worked with others
- Group activities.
- Parking lot topics
- Ideas from others engaging natural supports more.
- Natural supports, youth guided benefits
- PowerPoint-materials are great nice to have handouts available.
- Reminders of prep time & feedback - Before and after team meetings, Refreshing,
- Reminders of the importance of relationships and natural supports. Transition

#### **4. What would you suggest to improve the meeting?**

- (2) NA
- Case scenario- problem solving
- Keep having more training type meetings as opposed to just meetings that share information.
- More in-depth group discussions.

#### **5. What would you like to see as a topic for future regional meetings?**

- More direct examples from CCS-CST models and counties using CST without SED as the target group.
- Engaging other HHS Departments in the process & better collaboration.
- How to get/"be allowed" to be more connected with my county. I'm contracted with L.S.S and I feel like I'm not involved with the county. I hear all the discussions at the meetings/during case consult meetings and I feel left out!
- Facilitators focus - new tools & strategies.
- Facilitating tools, moving meeting, getting stuck, Agency change
- Sharing resources in various communities training opportunities. "Staffing" problems we come across and being able to see if other counties are having the same issue & how they address it.
- Conflict resolution, How to engage when caregiver doesn't agree with rest of team, as a voluntary program. Quality vs. Quantity when there's a push for enrollments and opening cases quickly, how to still provide quality CST framework.
- Review of Plan of Care-creation of, Discussion of relating to having CST consumers and families who have no natural supports and few services available (due to lack of services/funding within providing county)