

“Why Isn’t our System Working?”

Example: Using six factors to analyze why agencies may not be working well together....

FACTORS	Juvenile- 15 years old, male	Family	School- Assistant Principal	School Special Ed Director	School Guidance Counselor	School Social Worker	School Teacher- Art	Mental Health- Addiction Counselor	Law Enforcement
Bottom Line	Nothing outside of household income. No SSI. No child support. Covered with Badgercare	Single parent household, mom unable to work. On leave from job due to surgery. Dad not involved. Covered with Badgercare.	School resources	No costs per say- EBD, minor ADHD diagnosis	No costs per say	No costs per say	No costs per say	Costs covered by Badgercare	Discussing destruction of property- under \$500 & Underage drinking.
Strategy	Goal: Graduate high school, go into military	Goal: Get this one graduated. Two more to go.	Orders: Get him out of this district. Principal not attending these meetings, but getting briefed and holding juvenile accountable based on his understanding of the plan	Work with him to a point, get him to graduate	Juvenile support for that building with frustration on why juvenile continues to get in trouble when the plan, if followed, should work	Juvenile and family support. “See what I’ve got in my bag of tricks to help—maybe food pantry, Interfaith Caregivers...”	Here to support my student.	Coordinate appointments to not interfere with instructional time. Check out the rest of the team to see juvenile’s experience.	Goal: Deter future law violations
Client Focus	Self	Son	Student	Student	Student	Student	Student	Client	Juvenile
Technology	Computer and internet available at school or library	No internet, does have cell phone	Professional access- cell, computer, Internet	Professional access- cell, computer, Internet	Professional access- cell, computer, Internet	Professional access- cell, computer, Internet	Professional access- cell, computer, Internet	Professional access- cell, computer, Internet	Professional access- cell, computer, Internet
Employees	-	No one coming in home	School building full	3 or 4, but already over scheduled	Just me and a colleague, overscheduled	Just me. Overscheduled	Just me. He’s got 6 other teachers+	Part of a team of five at major MH provider	Part of department of 10 other officers
Community	Hanging in a rough crowd of 3-5 friends. Gets emotional support from them.	Lacks natural supports	Beneficial ties and image preservation	Leave that to Administration	Part of Admin Team, but not a spokesperson	Keep on making connections		Safety- “of harm to self or others?”	Protect and serve