

The Coordinated Services Team Initiative Southeast Regional Meeting

Monday, June 23rd, 2014
Department of Health Services Southeast Regional Office
Waukesha, WI

Notes from Afternoon Session – Systems Collaboration

1. Getting law enforcement personnel engaged
 - Invited all law enforcement to a training; difficult meeting but opened the door. Combined a collaborative with surrounding county based on a grant. Ensured each municipality was in attendance.
 - Important to find common ground – difficult to do but once found, it makes the conversation start to flow.
 - Finding someone who can be the “champion” who believes in what you are doing.
 - Keep law enforcement updated on what’s going on.
 - Keep in mind that probation/parole, district attorney’s office, and judges are all part of this system. Look at ways to engage these individuals if possible.
2. Professional and families “burned out”
 - Focus on strengths
 - Actively listen to what their story is
 - Focus in on developing a relationship with the parent – “hear them”, engage with them; develop rapport
 - Finding out what they need
 - Recognize that this issue needs to be addressed or the situation will get worse
3. Resources – creative plans / services
 - Learning how to be creative with finding resources
 - Tapping into the team and brainstorm with the team
 - You never know what type of connections someone else may have.
4. Parents own mental health issues and not following through
 - Talk to the parent about what happened and hold them accountable for their role. See what happened – what were their barriers?
 - Parents aren’t used to having their own voice in decision making – encourage them to have their voice.
 - What is their “noble intent”? There is a reason behind why they are doing the things they are doing. Try to understand where they are coming from.
 - “Pairing” the parent up with someone on the team to help her/him

5. Developing trust with families
 - Actively listening and being non-judgmental
 - Being present with them
 - Sharing a small piece of who you are with them
 - Asking what you can and cannot share with team members and encouraging them to share what they are comfortable with
 - Being honest and upfront with them
 - Making sure you give youth their voice in meetings and the planning process
 - Match to where people are
6. Collaboration with schools, police, county departments, juvenile justice
 - Important to try and collaborate with all of these departments
 - Goal to work towards improving communication across departments
 - Be creative in the ways to open up those doors
7. Transition Collaboration
 - There is information on planning for transitions on the www.wicollaborative.org website – click on the “Resources” tab.
 - The state has information as well – can contact Sally Raschick (608) 261-9313, sally.raschick@wisconsin.gov.
8. Trauma-Informed Care / not-informed
 - Always keep trauma in your forefront when working with families and youth
 - Need to remember space, sound, proximity, smells are all potential triggers. Need to be aware of what will potentially affect them.
 - We have to make it part of the context of what we do
 - Always remember that families are affected by the trauma that the youth experiences.
9. Additional Information shared by Penelope Nevicosi, Child Welfare Coordinator with the Department of Children and Families
 - This is the link for the public to review and comment on the 2010-2014 Five Year Report and/or the 2015-2019 Five Year Plan: <http://www.dcf.wisconsin.gov/cwreview/fedPlans.htm>
 - This is the link to DCF Care4Kids website: <http://www.dcf.wisconsin.gov/children/foster/care4kids/default.htm> - it tends to have a lot of resources for counties and other partners. DHS has a partner website: <http://www.dhs.wisconsin.gov/care4kids/> - which provides more background and the conceptual framework.